



Product Advisory Letter No.: 414001

Date: May 5, 2014

Affected Products: Butterfly Valves

Affected Years of Production: 2006 to present

Affected Valve Sizes: 1 1/2 to 4 inch diameter

Potential Issue: The use of certain types of padlocks may be *ineffective* as a locking mechanism for some of the valve handles of Asahi's butterfly valves in a limited and identifiable production run. In particular, some butterfly valve handles can be forced open when secured by a padlock on the valve's trigger handle by activating the handle lever and applying external force to that handle.

Asahi is not aware of any instance(s) of this happening other than in a test situation where direct blunt impact was applied. Asahi has not received any complaints or reports of this phenomenon happening in any other situation or causing any damage or injury to date. If you are not using the padlock provision of the handle, there is no operational issue with the functionality of the valve.

Corrective Action:

- **Customers** who are currently using the padlock provision in combination with a padlock as a means of securing the affected butterfly valves in a locked position are advised to immediately discontinue the use of the padlock alone, and replace the padlock with a cable lock through the padlock provision and secured to the adjacent piping until a replacement handle can be provided to you. A suggested cable lock to use is an Adjustable Cable Lockout by Master Lock such as the one found online at http://www.grainger.com/product/6ADF4?cm_sp=HIO--Home--VTV70300505&cm_vc=HPPVZ11
- **Distributors** who maintain current inventories of affected valve handles should contact Asahi in order to replace all handles. In that it is difficult for Asahi to specifically identify all end users who may be affected by this advisory, we are asking our distributors to notify those end users by copy of this advisory or to point them to our website so they may contact Asahi directly.

To receive a no charge replacement handle for valves affected under this advisory, *kindly contact Asahi's customer service at 800-343-3618*, for an RMA and further instructions. Your prompt action will greatly assist Asahi in this matter.

Asahi is 100% dedicated to customer safety and satisfaction, and will do everything possible to deliver on that commitment. Thank you for your cooperation and we apologize for any inconvenience this Product Advisory may have caused you.

Sincerely,

Asahi/America, Inc.